CACI | **childview**

One system | Better journeys | Improved outcomes

The complete specialist integrated youth justice system

www.caci.co.uk/childview

Why

The supplier of choice for youth justice services in England and Wales

The work you do helps every child to live a safe and crime-free life. Where youth offending does occur, your intervention and support enables positive outcomes for those involved and our wider society. You need the very best tools to do this.

That's why CACI work in youth justice. A high percentage of our team come from a practitioner background and care about the difference you can make to a young person's life. We understand the difficulty and complexity faced day to day, but also the feeling of reward when things go well.

CACI are also technology experts, and believe our systems really help make sense of the data you deal with by providing accuracy and insight, leading to decision making that makes a positive difference.

We must be doing something right. We're very proud to say that over the last 20 years we've grown to become the UK's leading supplier of management information systems to youth offending services.

What

ChildView - The leading specialist youth justice information system

We believe in a system that provides those who work with young people and their families with the tools to make it easier to do their job better and improve outcomes. Providing the means to easily capture and access rich data, ChildView's excellent modern software design can quickly help make sense of complex issues surrounding individuals. Our solution also creates information for collective action, sharing information and insight efficiently and effectively across multi-agency services, and to make lasting changes for children, families and their communities.
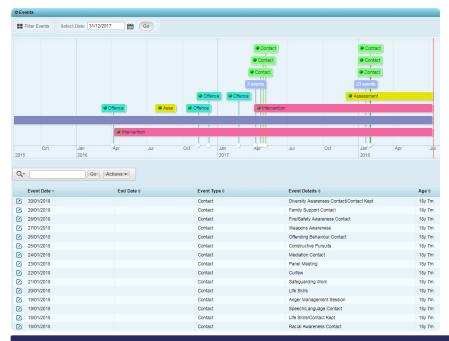
ChildView provides you with a holistic view of casework together with a unique means to access, oversee, monitor, aggregate and analyse relevant specialist youth justice information. Our solution and support services offer a cost saving approach with continuous improvement and future outcomes in mind.
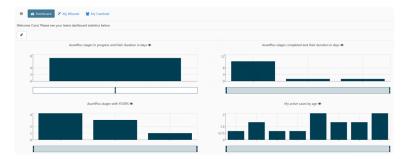

ChildView case banner displays relevant alerts to assist workers in identifying key factors for young people.

ChildView enables a rich and detailed chronology of the journey of the Child to be built throughout the intervention process.

This can be visualised to illustrate childhood trauma, attachment and developmental needs that can be demographically targeted for prevention and risk management.

ChildView dashboard flexible widgets show local key performance indicators at a glance and give one click access to case record detail e.g. assessments completed and duration in days.

A young person's calendar may be printed in greyscale or colour to aid recognition for many young people affected by neuro disabilities.

An inbuilt up-to-date Risk Register is instantly available either by individual or YOT caseload.

How

Manage your complex youth justice service demands and workload to deliver better outcomes

ChildView offers much more than a compliant case management system. We offer proven support and integrated functionality for targeted early help and prevention, trauma informed practice and complex risk and vulnerability management. Our heritage, experience and track record enable us to continuously improve our mature reoffending and family/group/gang relationship/influencing tracking tools and to create advanced aggregate reporting capability, as well as the ability to integrate with common police, health and social care information systems using our ChildView data hub. This is all provided alongside an excellent specialist training and support service.

Fully compliant with YJB, MoJ, YJAF and AssetPlus, modern government G-Cloud technical and security standards as well as emerging regional multi-agency youth justice policy and practice, ChildView is the robust, mature and connected system of choice. ChildView offers 'out of the box' advanced national/local reporting and insight generation to inform wider outcome strategies, assisting with continuous improvement of multi-agency youth justice services.

ChildView's specialist training and support team empowers you to capture and create rich, meaningful data and to achieve continuous practitioner learning and user satisfaction in using our mature software tools. We offer a very strong partnership focus to work with you to stimulate sharing, learning and innovation. Our team wishes to create a collective positive social impact via local data, evidence and insights to steer early intervention, decriminalisation and crime prevention.

Features

YJB and AssetPlus compliant software and services

Case load monitoring and management, with events timeline

Quality and audit standards benchmarking

Multi-agency recording with intuitive inbuilt reporting

Troubled families and early intervention recording

Role-based security settings

Fully customisable portal

Highly visual & intuitive dashboards (powered by Qlik)

Available as a hosted, cloud managed services

Benefits

Designed with the professional in mind, not IT

Greater oversight of service delivery and performance

Reduce duplicated effort to drive better quality insights

Quickly and easily identify those at risk (using visual icons)

Spend more time on the job, rather than on IT and data entry

Holistic view to support multi-agency data sharing, early intervention and prevention

Improved service delivery

Improved data quality

Greater efficiency

ChildView

Designed with the journey of the child in mind

A single point of access and exchange for high quality, rich and relevant child journey data, information and evidence for decision-making

Key features

Mature and extensive library of specialist youth justice reports are included, providing you with a tried and tested set of meaningful data and information reports and views that can be shared, reused and adapted within your teams.

- ChildView integrated reporting offers unique drill-down, as well as powerful and easy to use filtering and graphing for all users.

- Re-offending reporting enables population of the YJB live tracker, and also detailed local re-offending reporting on non-statutory interventions and with other ChildView reports.

- ChildView reporting enables any user to set their own highlighting in any report to show case trends or data quality issues and to reduce the need for separate spreadsheets.

Fast data capture

Save time by easily finding and entering data in a few clicks. Capture functionality walks new and non-specialist users through the steps of recording and entering case, offence, pre-court, court and intervention data.

Mature information views

ChildView has been designed and improved from over 20 years of evolving Youth Justice practice. Providing different teams with specific data views for practice and managerial oversight via role-based settings.

Flexible re-offending tools

To understand how to impact reoffending by improving interventions and targeting young people for diversion and prevention. We provide an easy way to populate the YJB tracking tool as well as flexibility to add items for analysis and apply analysis to non-statutory as well as statutory interventions.

Chronological events timeline

We offer a sophisticated, integrated, chronological visualisation of the young person's journey prior to, as well as subsequent to, entering the youth justice system. This can be used to assist practitioners in case formulation and risk management and also to build evidence about early intervention opportunities to meet hidden unmet needs i.e. Adverse Childhood Experiences (ACEs), Speech, Language and Communication (SLC) and Special Educational Needs (SEND).

Comprehensive caseload views

ChildView offers a rich and mature toolset to assist in rapidly monitoring all aspects of allocated cases. Caseload views assist with a risk-led case management approach and also provides unique single click drill down into case record details.

Identify

A flexible way to enable multiple screening and reporting on the impact of diversion and prevention. Identify facilitates targeting young people and groups entering the youth justice system.

Prevention functionality

Child-enabling, additional recording to evaluate the impact of prevention programmes supported by the multi-agency partnership e.g. teams around schools, including reporting on the impact on programme exits.

Full case record transfer

Enables caretaking and intelligence sharing between Local Authority services. This unique ChildView to ChildView functionality allows you to export and import a whole case record and is provided in addition to standard AssetPlus case transfer.

Bookmark

Pick up where you left off by bookmarking your work in ChildView. Bookmarks enables any section of ChildView or AssetPlus in any case record to be immediately returned to with a single click.

ChildView banner

Immediately identify the needs and risks involved with a young person before viewing further details and casework. Visual flags include missing and risk issues, disability, looked after and the banner can be customised to assist with emerging issues and practice.

Case calendar view

In addition to enabling access to view and update contacts for a worker, team or service. Young people get support to better understand their appointments and what is required of them through a colour coded case calendar view. This can be printed off to show weekly appointments. This is especially useful for young people who have English as an additional language (EAL) or poor understanding of time and literacy skills as they can work out the appointment time by position and type by colour.

Address and connections

View who else lives at an address and use the connections information panel to identify possible issues and risks based on household occupants or changes.

Family, groups and gangs

Record complex family and group relationships. This rich information can be used to explore critical vulnerabilities and risk factors to inform prevention strategies in relation to County Lines and child sexual exploitation.

ChildView Hub

Connect with social care, police and health systems using the ChildView Hub. This is tried and tested software to easily connect systems using web services and/or Application Programming Interfaces (APIs) to match person records, share and exchange data such as education training and employment status (ETE), legal status and placements as well as common assessment and other standard XML documents like school records.

Fast facts

We work with YOTs collaboratively in every region. We will continuously improve ChildView in line with day to day practice, as well as emerging models of youth justice organisations and their strategic needs and learning.

We have longstanding and proactive relationships with the key groups in youth justice including the YJB, MoJ and DfE, HMIP inspectorate and the Association of YOT Managers as well as regional groups and organisations.

Our software service packs including reporting are released three to four times annually free of charge as part of our ongoing annual support and maintenance charges. We aim to enable YOTs to implement up to the minute practice and service reform.

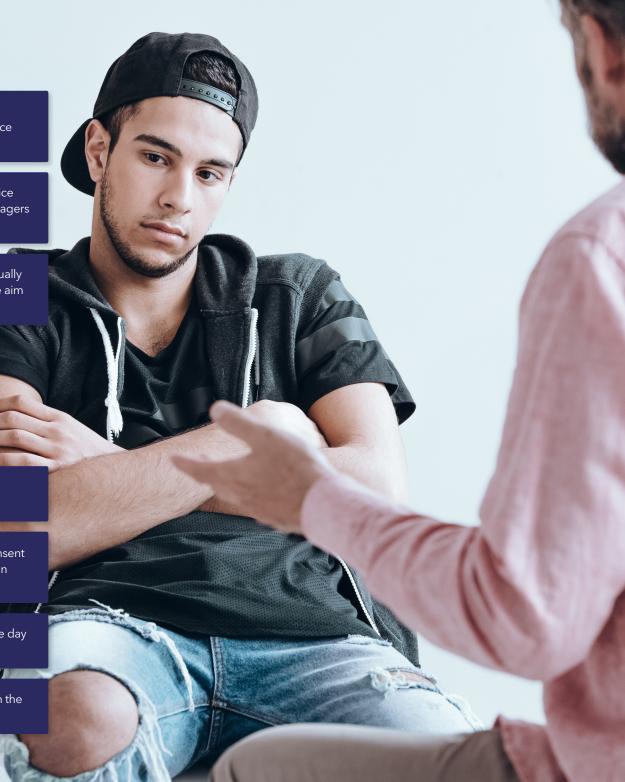ChildView is fully browser-based and can be used on any computer, laptop or tablet.

We can provide single sign-on and self-service user setup and password reset.

A fully hosted solution via G Cloud 10, innovative cloud-based data exchange and regional training and support services.

We are fully General Data Protection Regulations (GDPR) compliant; we provide consent to share information recording in detail and delete/merge functions. We also offer an advanced archiving facility.

We are proud to state that 98% of customer care calls are responded to on the same day and achieve 100% responsiveness within service level agreements.

We offer a highly committed and experienced, specialist training team that thrive on the challenge of facilitating improvement and change.

CACI

About CACI – Children & Young People

We are a leading supplier of specialist youth justice information management software and consultancy to children's services across the UK.

Our team and specialist solutions work and deliver long term value in the majority of children's services in the UK.

Contact us for more details

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Email: info@caci.co.uk

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